Executive Director's Report January 1, 2009 – March 31, 2010 Annual General Meeting

Catholic Family Services provided professional counselling, group programming, in-home support or some combination of these services to 1,545 individual clients. In the transition period of January 1, 2010 to March 31, 2010, we provided services to 511 individual clients.

To date, statistical information and outcome measures have been fragmented, based on required reporting for specific contracts. In an effort to collect and report on all agency programs and services in a more consistent and comprehensive manner, we have made changes to our intake form and process and have employed a half time data clerk, Bev Vinslovas. The data clerk had been funded at a .8 by the Ministry of Social Services (Family Support Services Program) to assist us in establishing the position. Effective April 1, 2010 the position will be .5 and we have applied to have the funding for the .5 position built into each of the applicable contracts.

To accommodate the changes in the Family Support Services Program from fee for service to full time equivalents, we have moved the program into the recently renovated space previously occupied by Adsit Law Office. The coordinator's position funded at 1.3 is now job-shared by Karen Cimmer and Linda Ross. Linda has been with the agency for more than 10 years and brings valuable experience as a Support Worker to the coordinator's role. We have welcomed Kelly Villeneuve back to the program and new support worker Rhonda Selinger.

Effective December 1, 2009, Catholic Family Services expanded programming to include the Family Case Conferencing/Family Capacity Building Program in partnership with the Ministry of Social Services. The objective of the Family Case Conferencing (FCC) is to offer a family centered approach, in a timely manner, to the protection of children and youth. The objective of the Family Capacity Building (FCB) conference is a consensus decision by the family regarding placement, which protects the child/youth and reunifies family. We have employed Debbie Kovalsky full time as the coordinator of the program and Joanne Sass, as part-time co-facilitator. Program staff, myself and our clinical supervisor completed Family Capacity Building training. Program staff have focused on program development, organizing necessary documentation, program promotion, the referral process and they have met with Ministry Units.

The Family Group Conferencing and Mediation services previously provided are being phased out and incorporated into the Family Case Conferencing and Family Capacity Building Program.

The Employee and Family Assistance Program continues to provide revenue to help supplement services to those unable to pay. We have added a contract with the Battlefords Trade & Education Centre.

Chelsea Derkatch has been hired in the Children Exposed to Violence Program, providing individual counselling and group programming.

The Transition Skills Training Program continues to offer services based on four modules per year. Joining Carmelle Coward in the program as co-facilitator is Shari Wisner.

In the School Plus program, Kyle Palmer replaced Debbie Kovalsky and Cindy Powell took over from Jessica Seime, who moved to the Personal and Family Violence Program.

Effective July 1, 2009, the Personal and Family Violence Program was transferred from the Ministry of Social Services to Saskatchewan Ministry of Justice and the Attorney General, Interpersonal Violence and Abuse Unit. The transition has been very smooth and direct service continues with little change.

Catholic Family Services is truly a community based organization. We continue to have active partnerships that allow us to utilize resources effectively and improve the quality of service provided. These partnerships have been very successful, allowing us to go out into the community giving families greater access to services. Families are supported in their homes, children in the schools they attend and other locations throughout the community, as well as, in office. The following partnerships fund or partially fund the identified program:

- **Personal and Family Violence Program** Sask. Ministry of Justice & The Attorney General Family Justice Services
- Family Support Services Program (Mandated & Diversion) Ministry of Social Services
- School Plus Program Light of Christ Roman Catholic Separate School Division #16
- Parent Education Program Saskatchewan Ministry of Justice and The Attorney General, Family Justice Services
- Transition Skills Training Program Ministry of Social Services
- Children Exposed To Violence Program Ministry of Justice & The Attorney General Family Justice Services
- Grief Support Program BATC Community Development Corporation
- Family Case Conferencing/Family Capacity Building Program Ministry of Social Services
- Counselling and group programming BATC Community Development Corporation
 - Battlefords United Way
 - W. Brett Wilson and family

On behalf of Catholic Family Services and the families we serve, I want to thank all of our partners. They play a very important role in supporting us in the delivery of our services. The support we receive from the residents and businesses of the Battlefords and area, our volunteers, service groups and parishes is vital to our organization and is greatly appreciated. I want to thank the Board of Directors for your support of me in my role as Executive Director. I would like to acknowledge and thank the staff of Catholic Family Services. We are fortunate to have a group of individuals so committed to their work and the families we serve.

Staffing effective March 31, 2010:

<u>Position</u>	<u>Name</u>	<u>FTE</u>
Executive Director	Karen Richard	1
Administrative Assistant	Gisele L'Heureux	.65
Support Staff	Florence James	1
Data Clerk	Bev Vinslovas	.5
Resource Development Coordinator	Carmelle Coward	.5
Clinicial Supervisor	Darryl Hnatiw	1
Counsellor (PFVP)	Jessica Seime	1
Counsellor (CEV)	Chelsea Derkatch	1
Counsellor (School Plus)	Kyle Palmer	1
Counsellor (School Plus)	Cindy Powell	1
Counsellor	Carrie Brody	1
FCC/FCB Coordinator	Debbie Kovalsky	1
FCC/FCB Coordinator	Joanne Sass	.4
FSSP Coordinators	Karen Cimmer	.65
	Linda Ross	.65
Support Workers	Margo Young-Brewster	1
	Pearl Fisher	1
	Shari Wisner	.65
	Carmelle Coward	.5
	Joanne Sass	.6
	Rhonda Sellinger	.6
Casual Support Workers	Adam Felix	
	Kelly Villeneuve	
	Johathon Fehr	

In this reporting period we said good bye to the following staff: Jessica Labman and Lisa Cheyne-Zanyk.

In the last fifteen months, the agency has experienced growth and change. We have successfully transitioned from the calendar year, to the fiscal year of April 1 to March 31. Due to changes in auditing requirements, we have gone from a cash accounting format, to an accrual system. In this process, we have amalgamated the Family Support Services Program accounting into the agencies financial reporting. These changes have resulted in more accurate financial reporting and have streamlined our accounting system. We look forward to a year with a little less change.

Respectfully submitted,

Karen Richard Executive Director