

**Executive Director's Report – 2008
Annual General Meeting
March 30, 2009**

In 2008, Catholic Family Services provided professional counselling, group programming, in-home support or some combination of these services to members of 1,065 families. The following statistical information will outline for you a profile of the families served.

- Clients served by location -
 - Battleford - 7%
 - Rural - 33%
 - North Battleford - 60%

- Clients served by race -
 - Metis - 12%
 - First Nations - 22%
 - Caucasian - 66%

(Please note in the Family Support Services Program, 53% of families served are aboriginal and 47% are Caucasian)

- Clients served by religion -
 - Catholic - 44%
 - Non-Catholic - 52%

- Clients served by family income -
 - Under \$1,000 - 18%
 - Under \$1500 - 12%
 - Under \$2,000 - 12%
 - Under \$3,000 - 18%
 - Over \$3,000 - 40%

- Clients served by family structure -
 - Married - 23%
 - Single person - 16%
 - Two parent - 17%
 - Single parent - 7%
 - Separated - 11%
 - Other - 26%

(divorced, widowed, blended, and common law)

(Please note in the Family Support Services Program 27% of the families served were two (2) parent families and 73% were one (1) parent families.)

The core services of the agency continue to be offered on a fee for service basis. All fees are on a sliding scale and are waived as necessary. In 2008, 27% of clients paid no fee; 18% paid \$25.00 or less per session; 11% paid between \$30.00 and \$65.00 per session with 44% of clients being Employee and Family Assistance Program clients.

We continue to provide service under the Employee and Family Assistance Programs. In 2008 new agreements and/or contracts are with Sykes Assistance Services Corporation, Kramer Ltd., and Norris, Penny, Myers. Employee and Family Assistance contracts continue to help supplement services to those unable to pay or those paying partial fees. In 2008 the revenue from EFAP counselling was \$12,287.00 compared to \$5,675.75 for other counselling, others being the majority of agency clients.

Fees collected for group programming is minimal. For 2008 revenue was \$390.14. Many of our groups are targeted at a vulnerable, high risk population and fees are not charged. We do not attach a cost to children's groups or groups that are funded by an external source.

The following partnerships fund or partially fund the identified program:

- Personal & Family Violence Program - Ministry of Social Services
- Family Support Services Program - Ministry of Social Services
(Mandated and Diversion)
- School Plus - Light of Christ RCCSD #16
- Parent Education Program - Family Justice Services
- Transition Skills Training Program - Ministry of Social Services
- Mediation & Family Group Conferencing - Ministry of Social Services
- Grief Support Program - BATC CDC
- Hand In Hand Against Violence - Battlefords United Way
(Art Project)
- Family Support Services - counselling and group programming - BATC CDC and Brett Wilson

Outreach services or community based programming continue to be a significant part of the agency. These partnerships allow us to utilize resources efficiently and do our part to reach out to those who may benefit from our services. As an agency we support the community and the community supports us.

On behalf of Catholic Family Services, I extend big thanks to the residents of the Battleford and area, the business community, our volunteers, the service groups, parishes and all of our partners in programming and fund raising. This shared sense of community responsibility is the reason for the incredible growth we have seen at Catholic Family Services over the years.

In 2008 Irene Bisson resigned her position as School Plus Counsellor. Debbie Kovalsky was hired as her replacement but also resigned. David Abbott was hired to facilitate the Parent Education Program. In the Family Support Services Program, we said good bye to Gloria Winterhalt. Kim Anderson came and left from the coordinator job share position.

I would like to thank the board of directors for your support of the agency and of me in my role as Executive Director. I want to express deep gratitude to the staff. They have a broad skillset, passion for their work and consistently demonstrate professional commitment to the families we serve. Their strong support is critical to the job I do for Catholic Family Services.

I believe Catholic Family Services is an essential service to the Battlefords and surrounding rural communities. We are a professional agency offering support based on our mandate and level of expertise. We offer service in the most inclusive manner possible.

Respectfully,

Karen Richard.